



# IT Solutions

**One Stop for all your IT needs**

**“We are problem solvers *and*  
solution providers “**

**IT MSP & Consulting : [www.netplusconsulting.com](http://www.netplusconsulting.com)**

**Web & IT Solutions : [www.netplusit.com](http://www.netplusit.com)**

**Domain & Hosting : [www.netplusdomain.com](http://www.netplusdomain.com)**

**PCC College/Training : [www.netpluscollege.com](http://www.netpluscollege.com)**

**IT Exam Vouchers : [www.certifiedforless.com](http://www.certifiedforless.com)**

**Computer Sales : [www.netpluscanada.com](http://www.netpluscanada.com)**

**USA : [www.netplusamerica.com](http://www.netplusamerica.com)**

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# Company Profile

**NetPLUS Canada**, Information Technology is part of our DNA. Our team of dedicated IT Professionals will guide your organization to surpass your own expectations.

**NetPLUS Canada** was founded in 2000 and since then it has established a reputation as IT experts in the Systems, Networking, Web Design, SEO & Digital Marketing field. Our head office is located in Scarborough and another is located in Mississauga.

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The leadership team challenges us to become the best IT Company in Canada. We take on these challenges seriously by providing leadership, innovation and agility in solving the needs of our clients and partners.

## Core Values

We take pride in developing the best possible solution with all the opportunities afforded to us.

Our team dedicates their efforts to make you and your team successful. Our dedication to detail is customer focused while effectively striving effectively to become a SME (subject???) IT advisor to all our valued clientele.

**Customer focused:** We meet our client's needs by actively understanding their unique requirements and concerns, before developing, implementing and providing support in a comprehensive and complete package of customer satisfaction and long term solutions.

**Innovation:** We are innovative; leveraging our expertise to upgrade existing systems, and implementing new systems and technological solutions for our clients and partners alike.

**Team Focused:** Our team members are our most valuable asset. By training and investing in our employees we enable them to be high performers and work with them to achieve great results for our customer base.

[www.NetPlusIT.com](http://www.NetPlusIT.com)



# Our Services

- Professional Services
- Managed Services
- Customized Corporate IT Training

## Professional Services:

Our experienced team of project managers, consultants, and technicians offer a wealth of experience to go along with their industry certifications. A dedicated team that will see a project to successful deployment - by 'owning' the project, their success is tied to the success of the project.

## Our Approach:

We appreciate and understand that each client has their own unique set of business requirements that require customized solutions to best meet their business needs.

We rely on our expert knowledge and industry backed experience to develop solutions based on best practices and tailored to our client's specific needs and IT environment.

We partner with the leading technology vendors including Cisco, Microsoft, Palo Alto, Fortinet, Checkpoint, VMWare, Citrix, Datto, Mongotel, Allworx, Carbonite, Solarwinds, Avaya, and Aruba that delivers a holistic solution to our clients. Our project life cycle follows a simple and successful model of Planning, Designing, Implementing and Supporting (PDIS).

## Plan:

- Gather your business requirements
- Document findings for your sign off
- Provide Architect Design Document

## Design:

- Develop, provide low level Design
- Build, provide Implementation Plan
- Build Solutions Acceptance Plan.

## Implement:

- Build and configure the solution
- Test the solution end to end.
- Deploy solution into production

## Managed Services:

Whether there is new IT infrastructure/ technology deployed in your organization or your staff is over-burdened with existing support issues, our team is here to help. We offer 3 levels of support services as well as staff augmentation.

o Standard Support : Break Fix, Semi Annual Audits, Critical Applications, Network, Server Monitoring, (24x7x365) IT monitoring.

o Gold Support: Standard Support plus, Move, Adds, Changes and Deletes, proactive alerts/notifications and Monitoring, (24x7x365) IT monitoring.

o Platinum Support: Gold Support Plus, Design Support, Implementation support, Quarterly Audits and more.

Staff Augmentation: Augmenting or enhancing your current team with varying levels of resources from lower skilled individuals to a SME (Subject Matter Expert). You will find our resources trained, experienced and ready to help.

## Customized IT training

Experienced IT Instructors design and deliver customized IT training. Training engagements vary in size and scope.

- On Site Training
- Training at our facilities
- End User Training
- System Training
- Deliverable based training where students work on a production level project.
- Video on Demand
- Brochures
- Promotional Posters
- Course Collateral and material.

# Areas of Expertise

## Collaboration Technology

- o Unified Communications
- o Contact Center Applications
- o Unified Messaging & IM/Presence
- o Web/Voice Conferencing
- o Collaborative Applications

## Computer Network Security

- o Risk Assessments, Anti-virus protection,
- o Regulatory Compliance (PCI, SOX, HIPPA)
- o Enterprise Security Solutions (Monitoring/Operations)

## Network Infrastructure Management

- o LAN/WAN & WAN Optimization, Networking, Cabeling, Asset Management

## System + Virtualization Technology + DR

- o Unified Computing
- o Server, Desktop, Application Virtualization
- o Data Center and Cloud
- o Email Infrastructure (Exchange, O365)
- o Storage Infrastructure
- o Disaster Recovery (Onsite, Offsite, Cloud)

## Mobility

- o Wireless Solutions & Mobile Device Management

## Web Design + Mobile App + Domain + Hosting

- o Website/Mobile App Design & Development
- o Domain & Hosting, SEO and Digital Marketing



# IT Solutions

One Stop for all your IT Needs

## Your Leadership Team

With over 70 years of collective experience within our leadership team, we are confident that we can achieve great results with all of our clients.

**Mohamed Musatheek**  
President

**Ameen Mohammed**  
IT Director

**Syed Adnan Haider**  
IT Director

**Maritess Chua**  
Director  
Managed Services

**Brian Noyes**  
Director  
Professional Services

**Mazarik Mahuroof**  
Director  
Finance

## Our Clients

